

SINCE



1959

# PLEASANT

M A T T R E S S

**Manufacturer's  
limited warranty information**

## Congratulations!

You have purchased a high quality, hand-crafted sleep system by *Pleasant Mattress Inc.* Your mattress & foundation have been engineered to work together to provide the finest sleep system with lasting comfort. Rest assured that each product we produce will exceed your expectations. *Pleasant Mattress Inc.* have warranted protection and are in full compliance with us Consumer Product Safety Commission's policy on open-flame standards for mattress sets, 16 CFR 1633 "Open Flame Standard".

Your new *Pleasant Mattress Inc.* products are warranted to be free of known defects. However, should service be required, it will be repaired or replaced as specified under the terms of this limited warranty to the original purchaser only.



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M A T T R E S S



## Sleep set care and warranty instructions

Your new sleep set has been carefully designed with your sleeping comfort in mind. This Warranty requires that a corresponding *Pleasant Mattress Inc.* foundation is used along with the appropriate recommended frame. To ensure lasting comfort, proper maintenance and care should be taken. During the normal use of your *Pleasant Mattress Inc.* mattress, you may notice slight body impressions. These impressions are normal characteristics of premium bedding materials, indicating the comfort layers are conforming to the contour of your body and are not structural defects.

To ensure maximum performance and to balance these impressions, rotate your “FLIP FREE” mattress or futon, head to foot every two (2)-weeks for the first three (3) months of use. Thereafter, rotate your “FLIP FREE” mattress or futon, head to foot every six (6) months. Two sided futons require that you rotate end to end and up side down during the same time period. This “Scheduled mattress rotation maintenance” lets your sleep product adjust smoothly and evenly to your body’s weight. We strongly recommend using a mattress pad to protect your sleep product against soiling and/or staining, as any soiled and/or stained product will void your warranty. The law label and trade label must be intact and attached to the product to validate your warranty. These trade labels and law labels serve as a means of identification to establish your warranty rights and if not intact and attached your warranty will be voided.

DO NOT stand or jump on mattress, this is considered “abuse” and will VOID warranty.

DO NOT fold mattress, this is considered “misused” and will VOID warranty (this does not apply to the futon mattress).

DO NOT use handles to lift mattress, they are designed for positioning mattress ONLY.

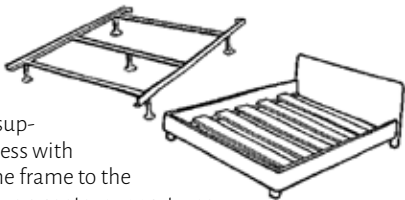
DO NOT use dry cleaning fluid on mattress, this is considered “misuse” and will VOID warranty

DO NOT smoke in bed or place product near open flame. This mattress is manufactured as required by Federal Law, to resist but not eliminate ignition to open flames.

**Discard all plastic packaging immediately. The packaging can be dangerous to children and pets causing injury and/or death.**

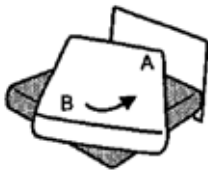
**To validate “King” and “Queen” size sets’ warranty, additional frame support is required.**

To aid in preventing mattress sagging and/or impressions, use a bed frame that supports the head, foot and sides of the mattress with a rigid center support that extends from the frame to the floor. To reinforce a frame that does not have a center support, use at least five 1”×4” hardwood slats, cut to size, laid horizontally, on the inside ledge of your bed frame. Then lay your foundation on top of the slats.

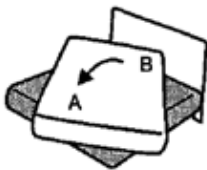


**Scheduled mattress rotation maintenance will ensure equalized wear.**

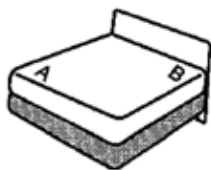
To avoid personal injury and/or damage to mattress do not attempt to do this without assistance.



1. Push at the opposite corners A and B while your mattress is laying flat



2. Push alternately on corners A and B to position mattress on foundation



3. Rotated end-to-end, now have a pleasant night's sleep



## Limited warranty schedule

The terms of the limited warranty coverage and the fee charged if any are described in the schedule below. To find your specific product warranty, refer to the code on the Law Label: (example Warranty code: A).

Warranty code	A	B	C	D	E
Total limited warranty (in years)	1	5	5	10	15
Period for no charge repair or replacement, excluding transportation costs (in years)	1	1	5	10	15

To obtain any warranty service, a copy of the original receipt showing the date and place of purchase is required. In addition, the trade and law labels must be intact and attached to the product to identify and validate this warranty.



## Limited warranty information

To assure warranty, intact trade and law labels with proof of purchase are required.

This warranty is in lieu of any and all other warranties, expressed or implied, including those of fitness for a particular purpose and merchantability. In no event shall *Pleasant Mattress Inc.* be liable for damages or expenses directly or indirectly arising from the use of this sleep product or for special, indirect, or consequential damages of any nature whatsoever, except for the liability of repair or replacement covered by this limited warranty. The foregoing limitations of liability shall apply to the full extent permitted by law. *Pleasant Mattress Inc.* warrants, to the original purchaser only, that the sleep product will be free from defects as described in this limited warranty. At the time this sleep product was manufactured, it met all the requirements of State and Federal regulations.

**Care must be taken in transportation and use of this sleep product. Any misuse of this sleep product will damage and/or make void its ability to resist combustion from any heat source and void all warranty coverage.**

This warranty begins on the day of purchase. Should service be required, contact your retailer directly to facilitate your warranty. If your retailer is no longer in business, please contact *Pleasant Mattress Inc.* customer service. In all cases a copy of the original receipt showing the date and place of purchase is required. In addition, the trade and law labels must be intact and attached to identify and validate this warranty. If repair or replacement is performed, this warranty will not be extended. Please refer to “Limited warranty schedule” to determine the length of your limited warranty. *Pleasant Mattress Inc.* reserves the right to substitute materials and/or models of comparable quality and does not guarantee that the fabric will match the corresponding piece.

**Mattress warranty under normal wear covers:**

- Body impressions and/or sagging greater than 1 ½" on mattress and only if the mattress has been continuously supported by a *Pleasant Mattress Inc.* foundation, with the appropriate recommended frame. "King" and "Queen" sets require a rigid center support that extends from the frame to the floor (see "Care and warranty instructions" for clarification)
- Coil or wires that are loose or protruding through fabric
- Other unforeseen defects in materials

**Foundation warranty under normal wear covers:**

- Bent, loose or split beams
- Compression or unstapling of foundation module

**This warranty does not cover:**

- Cost of transportation to and from factory or for repair and/or replacement (all transportation costs to and from factory for service is the sole responsibility of the customer.)
- Body impressions less than 1 ½". This is normal and represents the conforming of the surface to the shape of sleeper
- Bent Border wires, which run along the perimeter of the mattress (see "Care and warranty instructions" for clarification)
- Mattress damage due to improper foundation support
- Structural damage due to using improper frame (see "Care and warranty instructions" for clarification)
- Mattress and/or foundation sold as "Floor Model", "As Is", or "Close Out"
- Comfort level/preference or firmness
- Mattress handles
- Corner guards
- Quilt stitching
- Sheet fit

**This warranty is void completely if:**

- Mattress and/or foundation is soiled, stained or burned
- Mattress and/or foundation is misused or stored improperly
- Mattress and/or foundation trade label and/or law labels are not intact

**Your right under state law:** Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific rights and you have other rights which may vary from state to state.

For more information, visit *Pleasant Mattress Inc.* at [www.pleasantmattress.com](http://www.pleasantmattress.com)